

# IMAC Capabilities – Concise View

# Capabilities

For over 25 years, IMAC has provided full-service crisis response teams to governments and Fortune 500 companies experiencing emergencies of all types. IMAC's management team is the ideal partner to accomplish these tasks.

## ► **Disaster & Emergency Response**

When a natural disaster strikes a company or government, all facets of its business capabilities are affected—from daily operations and service to customers to employee safety and security. Even with days of warning that a pending hurricane, tornado or oil spill is near, the actual disaster can strike fear among employees who are concerned about themselves and their families. Also, a company's vital supply chain can be seriously disrupted.

## ► **Labor Disputes & Plant Closures**

Since 1982, IMAC has assisted more than 5,000 image conscious clients of all sizes and in every industry including many Fortune 500 corporations plan for and execute business continuity response strategies. Our efforts have helped these companies prepare for business disruptions caused by labor disputes that threaten to potentially shut down daily operations forever.

IMAC experts work with executives to provide the most comprehensive suite of services available in the marketplace, from planning a response to providing supplemental labor.

## ► **Logistics, Equipment & Support Personnel**

IMAC prides itself in the range of specialty support services that can be supplied to any client on short notice, from mobile kitchens to dormitory trailers. Based on 25 years of experience handling all types of short and long-term critical assignments, IMAC can rapidly provide a single source solution to any client request.

## ► **Physical & Online Training**

IMAC provides a comprehensive array of training programs designed to meet the security needs of both large and small clients in all types of industries. Nearly two-thirds of IMAC's business comes from repeat customers. They know that IMAC enhances to its core services through a series of targeted training.

IMAC provides the most comprehensive suite of training modules available in the marketplace. As a training partner, IMAC helps ensure that client's employees, property and information remain vital and well-protected assets.

## ► **Protective Services**

IMAC offers a variety of services that increase the security of at-risk executives in a variety of settings; in their homes and offices on a daily basis, at special events, and throughout domestic or international travel. A team of IMAC experts will work with executives to provide the most comprehensive suite of protective services available in the marketplace.

## ► **IMAC Online Training**

With more than 25 years of security, risk management, disaster response, and contingency planning experience, IMAC has assembled a cadre of experts from diverse disciplines within the security management field. These expert instructors therefore, don't just teach—they do. This assures that all of our online training courses and live programs have a foundation of experience based content which is current and relevant.

## ► **Supplemental Labor**

Drawing on IMAC's vast database of personnel skilled in specific trades, a temporary workforce can be assembled quickly to help a company through a critical operational phase. Bringing in ancillary staff with specific skills can minimize down time and relieve over worked employees. IMAC can recruit workers who are accustomed to working in remote locations or in less-than-ideal conditions.

## ► **Veritas**

Veritas is a web-based information sharing system. Our system has been designed to provide our clients with easy online access to key project related information. We can tailor the modules to fit your individual needs and ensure you receive critical project updates in real time.