

Logistics, Equipment & Support Personnel

IMAC prides itself in the range of specialty support services that can be supplied to any client on short notice, from mobile kitchens to dormitory trailers. Based on 25 years of experience handling all types of short and long-term critical assignments, IMAC can rapidly provide a single source solution to any client request.

For the past 25 years, IMAC has provided full service crisis response teams to governments and Fortune 500 companies experiencing emergencies of all types. IMAC's management team is the ideal partner to accomplish these tasks.

- We meet the needs of employees working in permanent or temporary locations that are either remote or in difficult terrains
- Our only objective is to provide an unusually high level of comfort to employees so they can focus on their tasks, not on how to get a hot meal
- We quickly respond to unusual situations to help clients provide a comfortable work environment and a stable workforce



► **Logistical Support & Equipment**

IMAC can supply support services through its fleet of specialty trailers. IMAC has built and equipped trailers specifically to provide logistical support during emergencies. As a result, they can be deployed rapidly, are completely self-contained and can be set up anywhere.

IMAC's kitchen trailers include chefs who can produce culinary creations that are always fresh, appetizing and highly nutritious. Through the years, IMAC has served in excess of 1.4 million meals, which can even be customized to appeal to both cultural and regional tastes.

IMAC's dormitory and shower trailers, restroom facilities, and laundry trailers ensure employees as well as relief workers can stay clean and comfortable.

► **Security Personnel & Asset Protection**

IMAC's management teams can help a company protect key assets—its physical plant, employees and information. Detailed plans will demonstrate how additional protection can be provided through IMAC's partnerships with the state-of-the-art security equipment suppliers.

IMAC can also add highly trained security personnel to control access to specific sites, monitor suppliers moving into and out of an area, and ensure only appropriate employees are frequenting critical areas. While IMAC annually receives applications from more than 7,000 candidates for its security positions, less than 8% are actually qualified and subsequently hired. Many already have experience securing the nation's critical infrastructure based on their previous military service.



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INTERNATIONAL CRISIS MANAGEMENT AND DISASTER RESPONSE

Logistics, Equipment & Support Personnel

► Supplemental Labor

Drawing on IMAC's vast database of personnel skilled in specific trades, a temporary workforce can be assembled quickly to help a company through a critical operational phase. Bringing in ancillary staff with specific skills can minimize down time and relieve over worked employees. IMAC can recruit workers who are accustomed to working in remote locations or in less-than-ideal conditions.

► Remote Food Service

IMAC's vast equipment and trained personnel can produce culinary creations that are always fresh, appetizing and highly nutritious. Meals include prime meats, fresh seafood and a variety of fruits and vegetables. IMAC's food service personnel have fed thousands at a time in assorted situations. Through the years, IMAC has served in excess of 1.4 million meals, which can even be customized to appeal to both cultural and regional tastes.

We own all the specialized equipment required to get the job done which gives us a 40% faster response time to our customers.

► Base Camp Operations

IMAC can provide support services for creating a centralized base camp that can be used as a temporary or permanent command post. IMAC will import its own trailers and personnel to provide water, sanitary, and medical services as well as power generation and recreational equipment. A full complement of specialty trailers can also be brought in to provide dormitory rooms, restroom facilities and laundry stations to ensure employees can stay clean

and comfortable. A well-equipped IMAC base camp provides a safe haven where employees and relief workers can relax and rejuvenate before resuming their difficult tasks.

► Personnel, Asset and Vehicle Tracking Systems

IMAC can provide GPS and GIS tracking equipment to key personnel so they can monitor the movement or location of vital assets. Management can also quickly locate permanent or contract personnel operating in remote locations, mountainous regions or extreme climates. Should a problem occur, these tracking and mapping systems can alert responders if an asset is damaged or if employees or relief workers are in harm's way.

► Vehicles

IMAC's fleet of secure vehicles (including sedans, SUVs, vans and buses) can meet the needs of clients when they or their assets must travel by land. IMAC's management team will work with a client to meet and exceed any one way or round trip requirement. The team can also partner with clients to review the itinerary, assess potential security risks along the route and recommend the appropriate mode of transportation to safeguard personnel or a vital asset.

► Air Support Services

IMAC provides a unique air support service to clients with facilities or projects in remote locations. On-call aviation equipment and pilots can be called upon to airlift personnel and equipment into difficult terrains. They can arrange to drop food supplies into hostile or remote locations. IMAC's air support services can also be called upon should a client need to transport specialty equipment to an overseas location.

